

## **Semperfidelis-IT GmbH**

Von-Leyden-Strasse 25  
65191 Wiesbaden

### Expertenprofil Nick (SAP BASIS)

#### **Curriculum Vitae**

##### **Personalia**

Surname	
Name	Nick
Residence	Hoorn
Born	3 April 1969
Phone	
Email	
Function	Manager operational support, SAP Technical project manager, SAP Enterprise Architect, team lead , Senior SAP basis/HANA consultant
Working with SAP since	1997
Languages	Dutch, English, German

##### **Summary**

Expertise	With over 15 years of SAP experience I am a senior SAP basis consultant, architect, team lead and technical project manager. I've worked with almost all SAP applications on most operating systems and databases. My expertise however lies with UNIX and ORACLE. I've implemented high available systems, drawn architectures, wrote system architecture definitions, performed migrations, upgrades, implementations and data conversions.
Personal	I am a flexible person and a team player, never afraid to ask something if I don't know it. Sharing knowledge is very important to me. I am an open person and expect that people will tell me when I'm wrong.

##### **Education**

education	MBO
	Police academy
courses	MVS/ESA/XA IBM-Mainframe
	MVS/ESA/XA – TSO – ISPF/PDF
	SAP50
	BC360 TCC Unix/ ORACLE
	Unix
	ITIL V1 Foundation
	TCP/IP,
	DNS/BIND, Domain Name Server for Unix en Windows
	Sendmail, Sendmail voor Unix
	Windows2000 server
	Problem Solving and Decision Making (Kepner and Tregoe)
	MSSQL server 2000 Administration
	DSDM practitioner
	ADM100 Netweaver administration ABAP
	ADM200 Netweaver JAVA administration
	TBIT40 Exchange Infrastructure
	ITIL V3 Foundation
	Practical management

E2E100 Root Cause Analysis
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<b>Knowledge overview</b>
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Basic = *	Good = **	Specialist = ***
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Area's	Niveau	Branches	Niveau
Basis support	***	Finance/Banking	***
Technical project management	***	Utilities	***
Enterprise Architect	***	Retail	***
Team management	***	Medical industry	
Operational management	***		
Service level management	***		
Service delivery management	***		

Hardware	Niveau	Operating systems	Niveau
HP	**	Z/OS	*
IBM	**	Unix	***
		Windows	***
		Linux	***

Databases	Niveau	Network	Niveau
Oracle	***	TCP/IP	**
MSSQL	***	DNS/BIND	**
SAPDB	**		
DB2	***		
HANA DB	**		

Software	Niveau	Methodes	Niveau
SAP 4.6	***	ITIL	**
SAP 4.7	***	DSDM	**
SAP Netweaver 2004	***	PSDM	**
SAP Netweaver 2004S	***		
SAP Netweaver 7.0 and up	***		
S/4 HANA and HANA	***		
Business Objects	**		
Enterprise Portal	***		

Assignments	
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Assignment	SAP BASIS support
Period	June 2017 – Current
Customer	Toom Baumarkt(Cologne)
Branch	Retail
duties	Senior SAP basis consultant
situation	Client is experiencing performance issues, general processes need to be implemented (incident, change, problem), The Basis team is very small and junior, training is needed.
Tasks	Solving the performance issues on hardware, OS, Database and application level, identify bad coding and assisting in implementing incident, change and problem management.
Hardware	Linux, AIX and windows on VMware
Operating systems	
Databases	DB2, Oracle
Network	
Software	SAP Netweaver 7.4, Retail, PI, PO, HANA, Portal, ERP
Methodes	

Assignment	SAP BASIS support
Period	Februari 2017 – June 2017
Customer	REWE-Systems (Cologne)
Branch	Retail
duties	Senior SAP basis consultant
situation	Systems of client need support especially for performance issues on the whole system landscape
Tasks	Performance monitoring and enhancement activities on application, operating system and database. Third level support on whole SAP landscape
Hardware	Linux, AIX and windows on VMware
Operating systems	
Databases	DB2, Oracle
Network	
Software	SAP Netweaver 7.4, Retail, PI, PO, HANA, Portal, ERP
Methodes	

Assignment	SAP Regulatory management implementation
Period	December 2016 –januari 2017
Customer	Cosinus
Branch	Banking
duties	Senior SAP architect and technical consultant
situation	Before 03-01-2018 the MiFID II regulations have to be implemented. We are implementing the regulatory management tooling for Legal ad Compliance.
Tasks	Making and implementing the technical design for this solution using SAP GRC with application extensions.
Hardware	
Operating systems	
Databases	

Network	
Software	
Methodes	

Assignment	SAP basis support
Period	July 2015 – October 2016
Customer	Medtronic
Branch	Medical industry
duties	Senior SAP technical consultant
situation	Customer is has a complex SAP landscape which needs to be supported
Tasks	Troubleshooting, monitoring and maintaining BW, HANA, PI, CRM, GTS
Hardware	
Operating systems	Windows, AIX and Linux
Databases	DB2, Oracle, HANA DB
Network	
Software	SAP Netweaver 7.3, BW, BA, BS, PI, PO, HANA, CRM, ERP
Methodes	

Assignment	Technical SAP Implementation
Period	Februari 2012 – june 2015
Customer	Deutsche Bank
Branch	Banking
duties	Senior SAP technical consultant
situation	Customer is implementing SAP Banking Services, Deposit Management, Business Warehouse, Process Integration, SAP HANA SAP FS PE. We developed the architecture, infrastructure and where responsible for installing, upgrading and maintaining the whole SAP Banking landscape.
Tasks	Installing, upgrading, migrating and maintaining SAP HANA, BW, DM, PI, SolMan,
Hardware	
Operating systems	Oracle Linux
Databases	Oracle 11.2.0.3/RAC
Network	
Software	SAP Netweaver 7.3, BW, BA, BS, PI, PO, HANA
Methodes	

Assignment	Technical support SAP
Period	November 2011 – Januari 2012
Customer	Xtensional
Branch	Consultancy
duties	Senior SAP technical consultant
situation	Customer is hosting SAP landscapes for several customers.
Tasks	Daily support on SAP landscapes, supportpack implementation and Oracle upgrade.
Hardware	
Operating systems	Windows, Linux(Red Hat)
Databases	Oracle 11.2.0.3/RAC, MSSQL
Network	
Software	SAP Netweaver 7.1,
Methodes	

Assignment	Technical support SAP
Period	October 2010 – October 2011
Customer	Logica
Branch	Consultancy
duties	Project manager/Senior SAP technical consultant
situation	Customer is hosting SAP landscapes for several customers.
Tasks	Daily support on SAP landscapes, project management for supportpack implementation and Oracle upgrade.
Hardware	HP
Operating systems	Windows server 2003
Databases	Oracle 10.2.0.4, MSSQL 2005, SAPDB
Network	
Software	SAP ECC 6.0, SAP R\3 4.7, business objects, Enterprise Portal
Methodes	CMMI, ITIL

Assignment	Technical support SAP
Period	April 2010 – October 2010
Customer	Gemeente Utrecht
Branch	Government
Duties	Senior SAP technical consultant
Situation	Daily support on the SAP landscape consisting of ECC, BW, Solution manager, TREX, Content server, Real estate.
Tasks	As technical SAP engineer I was involved in the day to day support of the used SAP systems. Also technical responsible for implementing Real Estate and SAP SRM. Implementing support packages, kernel upgrades. Configuring Solution Manager.
Hardware	HP
Operating systems	HP-UX 11.31
Databases	Oracle 10.2.0.4
Network	
Software	SAP ECC 6.0, SAP R\3 4.7

Assignment	Process implementation and operational manager
Period	October 2009 – April 2010
Customer	Action
Branch	Retail
Duties	Manager Operational support
Situation	SAP had to be migrated to a Linux environment and ITIL processes had to be implemented.
Tasks	As manager operational support I managed a team of 5 persons and I was responsible for the entire office automation, including SAP, store automation of 235 stores. I was also responsible for implementing the ITIL V3 processes with the emphasis on incident, change, problem and configuration management. Parallel I dealt with Service Delivery Management, release management and service improvement. Next to this I was responsible for the migration of the SAP environment from windows/MSSQL to Linux/Oracle in an HA environment.

Hardware	HP, DELL
Operating systems	Windows server 2003, SUSE Linux 11
Databases	MSSQL2005, Oracle 10.2.0.4
Network	
Software	SAP 4.7

<b>Assignment</b>	<b>Implement SAP CE, SAP solution manager and Portal environment with web dispatcher</b>
Period	Augustus 2009 – October 2009
Customer	KPN
Branch	Telecom
Function	Senior SAP Technical consultant
Situation	Customer wants to disclose processes worldwide .
Tasks	Implement SAP Composite Environment 7.1, SAP Solution Manager 7, SAP NWDI and webdispatcher.
Actions	Planning, project management, sizing, installation and release to local support group.
Result	Environment was successfully implemented
Hardware	VMWare environment
Operating system	Windows server 2003, Server 2008
Databases	Oracle 10.2.0.4
Network	
Software	SAP CE 7.0, netweaver 2007

<b>Assignment</b>	<b>Teamlead SAP basis team, Migration, upgrade SAP ISU.</b>
Period	June 2008 - July 2009
Customer	NUON
Branche	Utilities
Function	Team manager SAP Basis
Situation	I was responsible for the technical split of the existing SAP landscape and moving into a new data center in an HA clustered environment. I did technical release management, I guided the technical part of releases and I gave (non) requested advice.
Tasks	I managed 9 basis consultants and was responsible for the accounting of the hours and budget. As an architect I designed the new infrastructure and wrote proposals to guarantee the availability and integrity of the SAP.
Action	Responsible for hours, budget and, SLA. Drawing new architecture, writing the System Architecture Definition(SAD) , writing the Technical Architecture Definition(TAD). Projectmanagement for upgrade and conversion.
Result	SAP successfully migrated to new data centre, upgraded and implemented high availability
Hardware	HP
Operating systems	HP-UX 11
Databases	Oracle 10.2.0.4
Software	SAP 4.6, SAP netweaver 2004S, BW3.5, Solution manager 4.0

<b>Assignment</b>	<b>Implement SAP CRM, SAP BW.</b>
Period	June 2006 - august 2006
Customer	Amstellease
Branch	Finance
Function	Senior SAP Technical consultant
Situation	CRM and BW had to be implemented

Tasks	Installation SAP CRM and SAP BW
Action	Sizing, installation, aftercare and release to support
Result	SAP CRM and SAP BW successfully implemented
Hardware	HP
Operating system	Windows
Databases	Windows SQL server 2000
Network	
Software	SAP CRM, SAP BW

<b>Assignment</b>	<b>Team lead SAP basis team, implement SAP environment for the use of Deposit management.</b>
Period	June 2006 - May 2008
Customer	ABN/AMRO
Branch	Finance
Function	team lead SAP basis
Situation	Worldwide implementation of SAP deposit management, SAP landscape consisting of SAP DM, SAP XI, SAP BW, SAP solution manager.
Tasks	Day to day management of the onshore and offshore(India) team. Total of 15 consultants. writing the System Architecture Definition(SAD) , writing the Technical Architecture Definition(TAD). Installing SAP XI, Solution manager, BW, BPP1.0 Release from project to support.
Result	Technical release was nearly finished when the customer stopped the project due to a takeover.
Hardware	IBM
Operating system	AIX
Databases	DB2 9.5
Network	
Software	SAP Deposit Management, SAP BW 7.0 SAP XI, SAP solution manager

<b>Assignment</b>	<b>Post migration check and configure SAP solution manager, Technical support</b>
Period	March 2006 - June 2006
Customer	Wolter Kluwers
Branche	Publishing company
Function	Senior SAP Technical consultant
Situation	Customer was changing service provider and the landscape had to be checked on SLA agreement. Solution manager had to be adjusted to the new situation.
Taken	Post migration checks, configure SAP solution manager, daily support on SAP landscape
Result	The SAP landsape migration was successful, there where some improvements suggested and implemented.
Hardware	VMWare environment
Operating system	Linux
Databases	Oracle 9
Network	
Software	SAP netweaver, SAP CRM, SAP Solution manager, SAP BW, SAP XI

<b>Assignment</b>	<b>Technical support SAP landscape</b>
Period	January 2006 – March 2006
Customer	CSC
Branch	Consultancy
Function	SAP Technical consultant
Situation	
Tasks	Day to day support on customers SAP landscape

Actions	Day to day support on customers SAP landscape
Result	Satisfied customers
Hardware	IBM
Operating systems	Windows, Linux, AIX
Databases	Oracle
Network	
Software	SAP, SAP BW, SAP CRM, SAP BW, SAP solution manager

<b>Assignment</b>	<b>Application support.</b>
Period	April 1997 - January 2006
Customer	Kasbank
Branch	Finance
Function	Application support/Sap basis consultant
Situation	
Tasks	Daily support on banking applications and SAP landscape
Actions	
Result	
Hardware	DELL, COMPAQ, HP, SUN
Operating systems	Windows server, Windows NT, Reliant Unix, SUN solaris
Databases	Windows MSSQL, Oracle
Network	
Software	SAP, Eximius, Exact, Interpay, Kas-select, KAS-web, Lotus Notes